

Refund Policy

MultyComm Interactive Media Private Limited values the satisfaction of its customers and strives to deliver the best services. However, we recognize that certain circumstances may warrant a refund. This Refund Policy outlines the terms and conditions under which refunds will be processed.

Eligibility for Refund

1. Advance Payments Without Trial:

- Customers who pay for our services in advance without opting for the trial period are eligible for a refund.
- To qualify, the refund request must be made within **7 days** of payment for the service.

2. Trial Customers:

- Customers who have availed of the trial period and subsequently accepted the terms and conditions are **not eligible** for a refund under any circumstances.

Refund Processing

1. Refund requests must be submitted in writing to our customer support team at support@multycomm.com or through the contact form .
2. Refunds will only be processed for the service amount paid by the customer, excluding any transaction fees or applicable taxes.
3. The refund process will be initiated within **10 business days** from the date of approval of the refund request. However, the credited amount may take additional time as per the bank or payment processor's policies.

General Conditions

1. Refunds will be processed only to the original mode of payment.
2. The refund request must be accompanied by the payment receipt and details of the service purchased.
3. Refunds will not be granted in cases of:
 - Partial utilization of services.
 - Non-compliance with the terms of this Refund Policy.

Governing Law

This Refund Policy shall be governed by and construed in accordance with the laws of **Delhi**, India. In case of any dispute arising under this policy, the courts in Delhi shall have exclusive jurisdiction.

Modifications to the Policy

MultyComm Interactive Media Private Limited reserves the right to modify or update this Refund Policy at its sole discretion without prior notice. Any changes will be effective immediately upon being posted on our website at www.multycomm.com.